

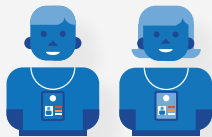
Management



Umoja Experts



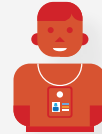
A1 - Senior Managers



A2 - Middle Managers



A3 - First Level Managers



B - Process Experts



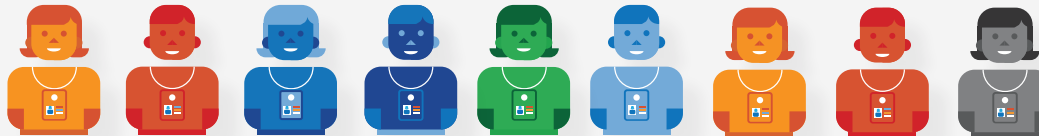
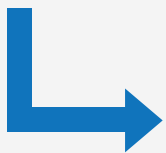
Bi - Power Users



C - Local Process Experts



D - Technical Experts



End Users



Train & Support